



Struggling with a healthcare issue?

TAKE ADVANTAGE OF THIS UNION BENEFIT

Our Mobile Care Coordinator RNs, backed by a team of registered nurses, are ready to respond whenever you are struggling with a healthcare issue. They can:

- **VISIT YOU AT HOME** or in the hospital to assess your care needs.
- **GO WITH YOU** to see doctors, to ask questions and to get answers.
- **BE YOUR GUIDE**, coach and advocate for any healthcare issue.
- **MAKE APPOINTMENTS** so you can be seen as quickly as possible.
- **IDENTIFY PROVIDERS** for all care needs and second opinions.
- **RESOLVE PROBLEMS** with billing, claims and health insurance.
- **GET THINGS YOU NEED** such as healthcare equipment.
- **PROVIDE DECISION SUPPORT** when you are thinking about treatments or surgery.
- **EXPLAIN A NEW DIAGNOSIS** to help you make informed decisions.

Who is eligible?

The services of our Mobile Care Coordinator Nurse are available to members of UFCW Local One and their covered dependents. **All services are offered at no charge to you and are confidential.**



**UFCW Local One
Mobile Care
Coordinator**[®]

Powered by Guardian Nurses
Healthcare Advocates



To request help from our Mobile Care Coordinators or the team at Guardian Nurses, call 716-605-5200 (Buffalo) or 315-680-5535 (Rochester/Syracuse)